

Consider HSS for your knee revision

# Knee Revision Scorecard

HSS

HSS has developed a new tool called the **Hospital Reliability Scorecard**. The tool features five factors that are important to consider when choosing the best hospital for your needs, so you can better evaluate your options.

This scorecard provides data specific to knee revision at HSS. But you can ask any hospital for this data, no matter what surgery you need.

## Why the 5 factors of reliability are important

Not all hospitals are the same. Some are more reliable than others. And this difference can increase the chances that you'll experience a setback, such as a complication in the hospital or something else that happens once you're home. The five factors can help you protect yourself from these avoidable risks. Find out which data to ask for and learn why the five factors matter to your health.

### Success Rate

**84%**<sup>1</sup>

for 195 responses

Of HSS patients **reported improvement**

**12 months** after their treatment

### Complications

**53%**<sup>3</sup> Complications within 90 days of surgery vs.

**67%**<sup>3</sup> National Rate

**10%**<sup>3</sup> HSS Reoperations within 365 days of procedure vs.

**11%**<sup>3</sup> National Rate

Lower is better

### Avoidable Hospital Visits

**3.7%**<sup>3</sup>

30-day readmission rate at HSS

vs.

**7.4%**<sup>3</sup>

National Rate

### Procedure Volume

**735**<sup>1</sup>

Knee revisions per year

### Patient Experience

**90%**<sup>2</sup>

Of patients **would recommend HSS**

Over the national average of **70%**<sup>2</sup>

★★★★★

**4.9** out of **5**

Based on **12,870** patient ratings\*

## The five factors of reliability

Ask your hospital for this information. The data will be different for each hospital you're comparing.

### Success Rate

Tracks whether patients report feeling better one year after treatment. Higher is better.

### Patient Experience

Would patients recommend this hospital to others? Higher is better.

### Complications

Shows how often patients develop medical problems while in the hospital. Lower is better.

### Avoidable Hospital Visits

Shows how often patients need to be re-hospitalized after their initial treatment. Lower is better.

### Procedure Volume

Practice makes perfect. Seek out a hospital with lots of experience doing this procedure. Higher is better.

## About knee revision

### What

Orthopedic surgery to remove and replace all or a part of a failed knee replacement implant with a new prosthesis and/or to address other complications resulting from a previous knee replacement. Also called "revision total knee replacement."

### Where

Takes place in a hospital with appropriate expertise and resources.

### Length of Hospital Stay

Depending on the procedure and your overall health, a typical hospital stay is 1 to 3 days. More complex cases may require additional time.

## Testimonials

"I was by a former surgeon that the most likely outcome for me would be amputation. From the moment I entered HSS, the care was exceptional. For someone to tell me 'you're gonna keep your leg.' It was magical!"

Nancy, Knee Revision Surgery

[Click here to see our patient stories >](#)

Source: <sup>1</sup>HSS Internal Data, 2024. <sup>2</sup>CMS Care Compare, Feb 2025 Release. <sup>3</sup>FAIR Health, Jan 2018 – June 2022. \*Total service line ratings, January 2025.

## Ready to make an appointment?

Speak with an HSS Specialist. Reliable care is good for your health. Or call us directly at 877.606.1555.

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Ranked #1 in the U.S. for orthopedics since 2010



Ranked world's #1 in orthopedics since 2021








A comprehensive comparison tool

# Hospital Reliability Scorecard

HSS

It's important to make informed decisions about your care. The following questions were designed to help you better understand the differences in how well a hospital performs your procedure for so you can avoid unnecessary risks. Ask your provider for this data. Much of the data is also available at [www.medicare.gov/care-compare](https://www.medicare.gov/care-compare)

	HSS	National/State Rates		
 <b>Success Rate</b> <i>Higher is better</i> <b>Q:</b> What is the patient-reported success rate for my procedure?	<b>84%</b> <sup>1</sup> Of patients reported improvement	N/A		
 <b>Patient Experience</b> <i>Higher is better</i> <b>Q:</b> Are patients likely to recommend this hospital? Ask for the "likelihood to recommend" metric from CMS Care Compare. <b>Tip:</b> look for stories from real patients on social media and the hospital website	<b>90%</b> <sup>2</sup> Of patients would recommend HSS	<b>70%</b> <sup>2</sup> National Average		
 <b>Complications</b> <i>Lower is better</i> <b>Q:</b> What is the complication rate for the hospital? For my procedure?	<b>53%</b> <sup>3</sup> In-Hospital Complications	<b>67%</b> <sup>3</sup> National Rate		
 <b>Avoidable Hospital Visits</b> <i>Lower is better</i> <b>Q:</b> What is the rate of re-hospitalizations for the hospital? For my procedure?	<b>3.7%</b> <sup>3</sup> HSS Readmissions	<b>7.4%</b> <sup>3</sup> National Rate		
 <b>Procedure Volume</b> <i>Higher is better</i> <b>Q:</b> How many orthopedic patients does the hospital see each year? How many patients are seen with my specific condition?	<b>735</b> <sup>1</sup> Knee Revisions	N/A		

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