

Consider HSS for your hip replacement

# Hip Replacement Scorecard

HSS

HSS has developed a new tool called the **Hospital Reliability Scorecard**. The tool features five factors that are important to consider when choosing the best hospital for your needs, so you can better evaluate your options.

This scorecard provides data specific to hip replacement at HSS. But you can ask any hospital for this data, no matter what surgery you need.

## Why the 5 factors of reliability are important

Not all hospitals are the same. Some are more reliable than others. And this difference can increase the chances that you'll experience a setback, such as a complication in the hospital or something else that happens once you're home. The five factors can help you protect yourself from these avoidable risks. Find out which data to ask for and learn why the five factors matter to your health.

### Success Rate

**95%**<sup>1</sup>

Out of 118 responses, 75% response rate. Represents unilateral hip replacement care.

Of HSS patients **reported improvement** within 12 months after their treatment

### Complications +

**2.8%**<sup>3</sup>

Complications within 90 days of surgery

VS.  
**3.5%**<sup>3</sup>  
National Rate

Represents total hip/knee replacement care. Lower is better.

### Avoidable Hospital Visits

**2.9%**<sup>4</sup>

HSS Readmissions

VS.  
**4.5%**<sup>4</sup>  
National Rate

Represents total hip/knee replacement care. Lower is better.

### Procedure Volume

**2,754**<sup>5</sup>

Hip replacements per year

### Patient Experience

**90%**<sup>2</sup>

Of patients **would recommend HSS**

Over the national average of **70%**<sup>2</sup>

★★★★★

**4.9** out of **5**

Based on **12,870** patient ratings\*

Source: <sup>1</sup>HSS Internal Data, 2022. <sup>2</sup>CMS Care Compare, Feb 2025 Release. <sup>3</sup>CMS Care Compare, July 2020 – March 2023. For inpatient procedures. <sup>4</sup>CMS Care Compare, July 2020 – June 2023. For inpatient procedures. <sup>5</sup>NYSDOH SPARCS 2022 Public Use File, APR DRG 324 Elective Hip Joint Replacement. \*Total service line ratings, January 2025.

## Ready to make an appointment?

Speak with an HSS Specialist.  
Reliable care is good for your health.  
Or call us directly at 877.606.1555.

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Ranked #1 in the U.S. for orthopedics since 2010



Ranked world's #1 in orthopedics since 2021



## The five factors of reliability

Ask your hospital for this information. The data will be different for each hospital you're comparing.

### Success Rate

Tracks whether patients report feeling better one year after treatment. Higher is better.

### Patient Experience

Would patients recommend this hospital to others? Higher is better.

### Complications

Shows how often patients develop medical problems while in the hospital. Lower is better.

### Avoidable Hospital Visits

Shows how often patients need to be re-hospitalized after their initial treatment. Lower is better.

### Procedure Volume

Practice makes perfect. Seek out a hospital with lots of experience doing this procedure. Higher is better.

## About hip replacement

### What

Surgical procedure in which damaged cartilage in the hip is replaced by a metal implant. Also called "hip arthroplasty."

### Where

Takes place in a hospital or ambulatory surgery center.

### Length of Hospital Stay

Ranges from less than one day to several days, depending on the complexity of the procedure and your overall health.

## Testimonials

"I could not be more impressed with HSS... I actually cried when I was able to stand and walk only hours out of surgery with no pain."

Lisa, Hip Replacement






[Click here to see our patient stories >](#)

A comprehensive comparison tool

# Hospital Reliability Scorecard

HSS

It's important to make informed decisions about your care. The following questions were designed to help you better understand the differences in how well a hospital performs your procedure for so you can avoid unnecessary risks. Ask your provider for this data. Much of the data is also available at [www.medicare.gov/care-compare](https://www.medicare.gov/care-compare)

	HSS	National/State Rates		
 <b>Success Rate</b> <i>Higher is better</i> <b>Q:</b> What is the patient-reported success rate for my procedure?	<b>95%</b> <sup>1</sup> Of patients reported improvement	N/A		
 <b>Patient Experience</b> <i>Higher is better</i> <b>Q:</b> Are patients likely to recommend this hospital? Ask for the "likelihood to recommend" metric from CMS Care Compare. <b>Tip:</b> look for stories from real patients on social media and the hospital website	<b>90%</b> <sup>2</sup> Of patients would recommend HSS	<b>70%</b> <sup>2</sup> National Average		
 <b>Complications</b> <i>Lower is better</i> <b>Q:</b> What is the complication rate for the hospital? For my procedure?	<b>2.8%</b> <sup>3</sup> Complications within 90 days of surgery	<b>3.5%</b> <sup>3</sup> National Rate		
 <b>Avoidable Hospital Visits</b> <i>Lower is better</i> <b>Q:</b> What is the rate of re-hospitalizations for the hospital? For my procedure?	<b>2.9%</b> <sup>4</sup> HSS Readmissions	<b>4.5%</b> <sup>4</sup> National Rate		
 <b>Procedure Volume</b> <i>Higher is better</i> <b>Q:</b> How many orthopedic patients does the hospital see each year? How many patients are seen with my specific condition?	<b>2,754</b> <sup>5</sup> Hip Replacements	N/A		

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